

# Manhattan Community Services

曼哈頓社區服務

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Manhattan Community Center  
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2021 September - December Newsletter

# Our Impact

Dear CPC Community,

We hope you and your loved ones are continuing to stay healthy, warm, and safe this winter. CPC continues to be committed to two fundamental health guidelines: 1) keeping our staff and community members healthy and safe and 2) providing services safely and securely.

CPC staff is continuing to provide critical social services to the community. Community Health workers have continuously provided bilingual health linkage services for our community members in our care. Early Childhood Learning & Wellness (ECLW) workers continued to provide families referrals to culturally competent child care providers with assessment-based & intensive technical assistance. Our Multi-Social Services (MSS) team presented a comprehensive PowerPoint on how to sign up for Medicare Savings Program (MSP). Furthermore, MSS has assisted with the Emergency Rental Assistance Program (ERAP) in tandem with coalition members. MSS engaged the community through many facets of outreach for Child Tax Credit. Asian Family Services (AFS) has resumed 100% in-person visits with community members.

Many of our community members struggle financially to meet their family's basic needs due to the pandemic. They lost their job and barriers to access help, such as lack of community resources and language barrier to navigate government programs. AFS Staff worked closely with MSS Staff to locate community resources to assist them, such as helping apply for numerous benefits and emergency funds: E.g., Unemployment, Public Assistance, SNAP, ERAP, CTC, UNH, and the Robin Hood Fund to ensure their basic need met for children safety and well-being.

Some children were depressed, some lost their sense of direction when NYC schools closed, and some could not log in to their virtual learning. AFS staff made home visits in the pandemic to assist them in getting their proper learning equipment and helped to set up their learning environment. After creating a positive at-home learning environment, children could connect with their teachers and classmates to resume some sense of normalcy. In addition, AFS staff also dropped off Christmas gifts to children during the holidays to cheer up their holiday spirit and provided families with PPE. As schools have re-opened and children have been going back to school in person, AFS also provided school supplies to help with their educational needs.

We continue to provide training services to empower community members online and in-person if health guidelines permit. In recent months, our child care specialists trained child care providers in CPR and First Aid certification in Mandarin and how to become a child care provider in Mandarin and Korean. Our Community Health Services team has provided HIV 101 Workshops World AIDS educational/awareness events. Due to safety concerns, AFS caseworkers conducted individual parenting skill consultations.



# Our Impact



## Asian Family Services (AFS)

**Resumed 100% in-person visits** with community members

**Participated in PTA** meetings to present community resources

**Linked community members** to government programs

**Supplied PPE and care packages** to our community members

## Multi-Social Services (MSS)

**1 Medicare Savings Program Workshop** discussed the program, eligibility, and how to apply

MSS and the Lower East Side/Chinatown Coalition **assisted over 560 applications** with Emergency Rental Assistance Programs (ERAP)

**MSS informed the community** through social media, mass emailing over 6,000 community members, and multiple outreach events about the Child Tax Credit (CTC) and how to claim it.

## Community Health Services (CHS)

**89 community members participated** in virtual and hybrid HIV 101 presentations.

**9 community members participated** in our World AIDS Day evening testing event

**Over 500 hand sanitizers and 300 health kits were provided** at community health outreach events



# About CPC

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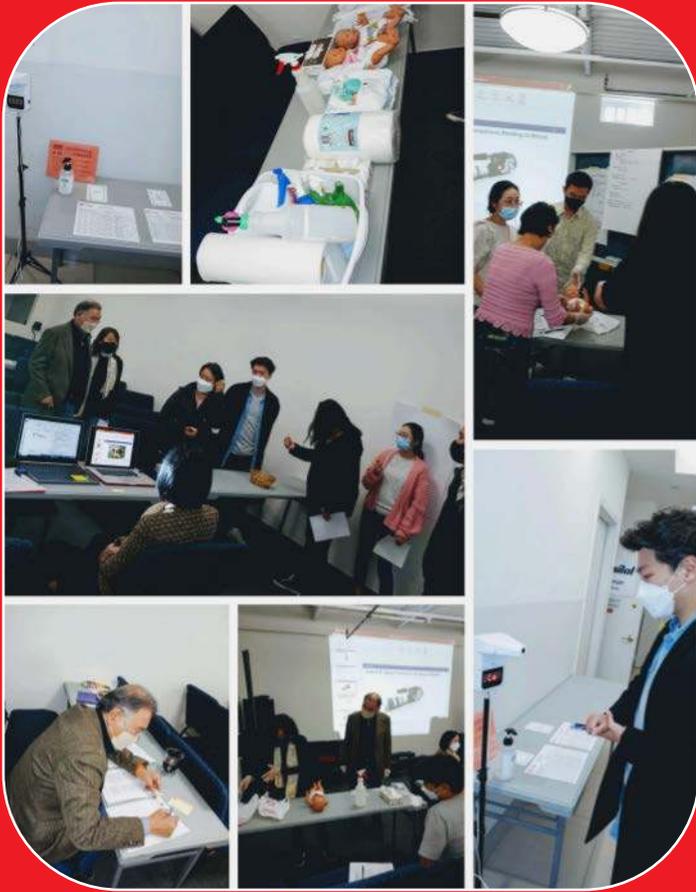
Chinese-American Planning Council (CPC) is the nation's largest Asian American social services organization. Founded in 1965, CPC promotes the social and economic empowerment of Chinese American, immigrant, and low-income communities of New

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For more information and updates, please visit [www.cpc-nyc.org](http://www.cpc-nyc.org)



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